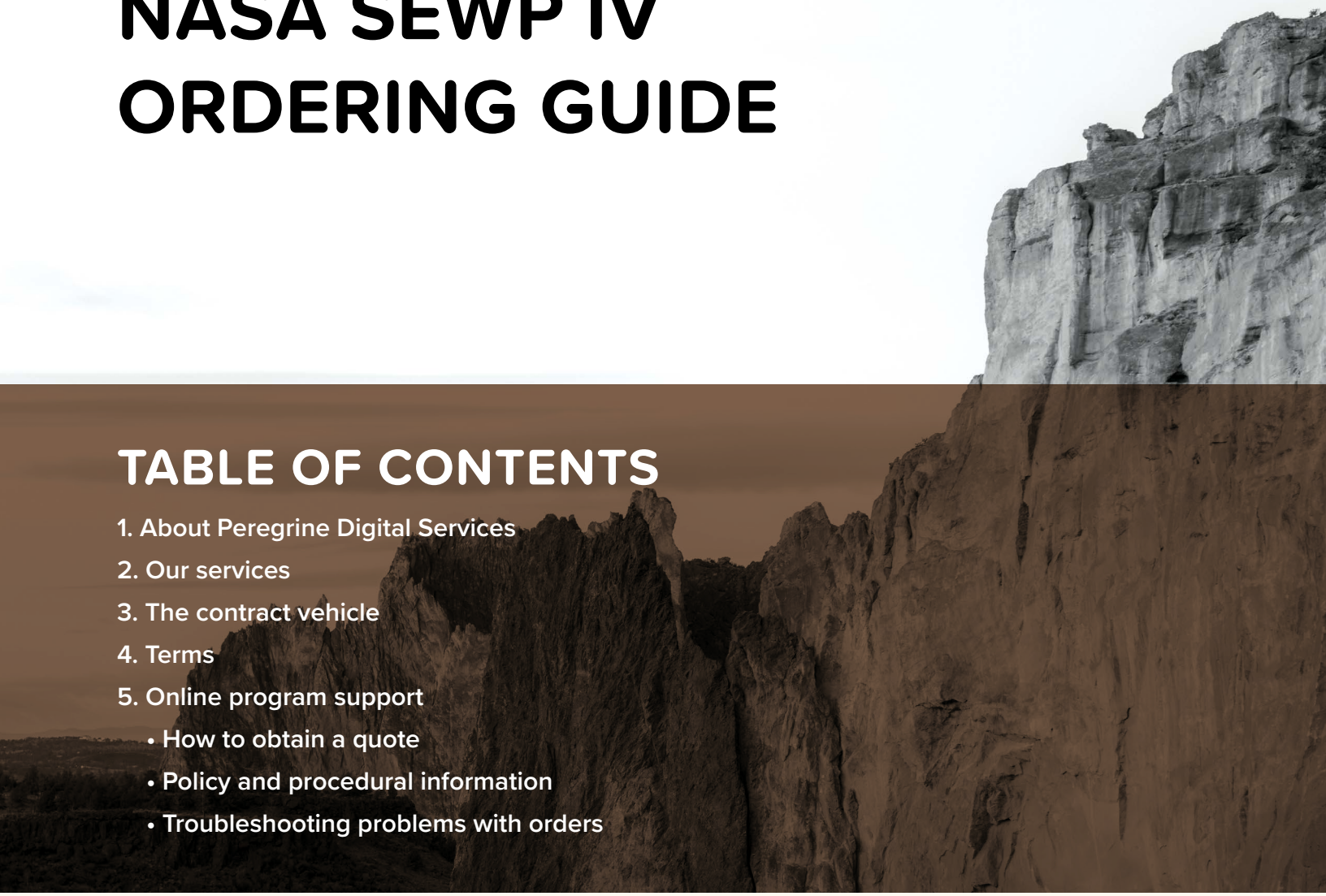
PEREGRINE
DIGITAL SERVICES

# NASA SEWP IV ORDERING GUIDE



## TABLE OF CONTENTS


1. About Peregrine Digital Services
2. Our services
3. The contract vehicle
4. Terms
5. Online program support
   - How to obtain a quote
   - Policy and procedural information
   - Troubleshooting problems with orders


### 1. ABOUT PEREGRINE DIGITAL SERVICES

## PEREGRINE DIGITAL SERVICES

Peregrine Digital Services is an SDVOSB joint venture that builds systems designed to serve people while showing our customers what's possible with technology. We offer agencies a full suite of digital services capabilities to achieve small and large transformations that better serve people.

## 2. OUR SERVICES

### TECHNOLOGY

- Digital services
- Platform solution development
- Enterprise cloud
- DevSecOps
- Mobile development
- APIs

### DESIGN

- Human-centered design
- Customer experience
- Design systems
- Accessibility
- Service design

### CONSULTING

- Cloud strategy and implementation
- Product management
- Organizational strategy
- Management consulting

## 3. THE CONTRACT VEHICLE

# ABOUT THE NASA SEWP VI GWAC

Peregrine Digital Services is a **Category B awardee** on the NASA Solutions for Enterprise-Wide Procurement (SEWP) VI, part of a multi-award Government-Wide Acquisition Contract (GWAC). Category B provides federal agencies access to enterprise-wide strategic ITC/AV solutions and services.

Through SEWP VI, Peregrine supports enterprise-wide modernization with secure, scalable cloud, managed and shared services, digital services, cybersecurity, and related technology solutions designed to strengthen agency operations and improve service delivery.

# FAIR OPPORTUNITY CLAUSE

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

5. ONLINE PROGRAM SUPPORT

# HOW TO WORK WITH US ON SEWP VI

Peregrine is committed to providing responsive support throughout the acquisition lifecycle—from obtaining a quote to post-award support and issue resolution for NASA SEWP VI customers.

### HOW TO OBTAIN A QUOTE

**Name:** Andrew Hale
**Email:** ahale@peregrinedigitalservices.com
**Phone:** 301-219-6636

### POLICY AND PROCEDURAL INFORMATION

For questions regarding installation, warranties, technical support, software support, delivery, or other post-award contract administration matters, please contact:

**Name:** Danilo Ulloa
**Email:** contracts@peregrinedigitalservices.com
**Phone:** 571-766-6670

### TROUBLESHOOTING PROBLEMS WITH ORDERS

If you experience an issue with an existing order, our SEWP support team will work with you to quickly resolve questions related to order status, fulfillment, delivery, or other order-specific concerns.

**Name:** Danilo Ulloa
**Email:** contracts@peregrinedigitalservices.com
**Phone:** 571-766-6670